

- **Consultations:** A free consultation is conducted for all new Clients prior to the start of service. This consult allows *Walker Pet Services, LLC* to become familiar with you and your pets as well as to set up your customized services. At the end of the consult, you will provide *Walker Pet Services, LLC* with a key (or access information) to your home and make payment arrangements.
- **Payment:** All checks or cash payments are due on a weekly basis after completion of agreed upon service.
- **Changes or Cancellations:** Please provide at least 48 hours notice on any changes or cancellations in service. No refunds are given on cancellations or on early returns. However, a credit for the amount will be applied to a future service with *Walker Pet Services, LLC*.
- **Arriving Home:** Client is required to contact *Walker Pet Services, LLC* via email or phone as soon as they arrive home so *Walker Pet Services, LLC* knows Client is resuming responsibility for his/her pet(s).
- **Damages:** *Walker Pet Services, LLC* is not responsible for damages or loss to your home beyond the control of the dog walker/pet sitter (I.E. leaks, electrical problems, acts of nature, burglary). In such situations, *Walker Pet Services, LLC* will make every attempt to contact Client before taking action to resolve the problem. All repairs and related charges will be the responsibility of Client.
- **Client Access Permitted to Others:** *Walker Pet Services, LLC* accepts no responsibility for the security of the premises or loss if other individuals have access to Client's home, or if the home is not properly secured.
- **Vaccinations:** Client understands and agrees that by leaving their pet(s) in *Walker Pet Services, LLC's* care that *Walker Pet Services, LLC* has relied on Client's representations that their pet(s) has/have been vaccinated and is/are in good health. Client further acknowledges that any history or tendency by their pet(s) towards straying, fighting, biting, destructive behavior, or property damage has been fully disclosed to *Walker Pet Services, LLC*.
- **Cleaning Up After Pets :** *Walker Pet Services, LLC* will always make every effort to clean up after Client's pet(s) as we feel that cleanliness is extremely important to your pet's good health. *Walker Pet Services, LLC* cannot be held responsible for damage to flooring or household items caused by Client's pet(s) urinating, defecating, or regurgitating on such items. Every effort will be made to cleanup accidents using the cleaning supplies Client provides.
- **Emergency:** If Client's pet(s) become ill while under the care of *Walker Pet Services, LLC*, Client authorizes the representative of *Walker Pet Services, LLC* to transport ill pet(s) to their veterinarian (or one who is available) if this is needed in his/her best judgment. Every effort will be made by *Walker Pet Services, LLC* to contact Client prior to obtaining medical care for Client's pet(s). However, if Client is not reachable, Client authorizes said representative of *Walker Pet Services, LLC* to approve any emergency treatment recommended by the veterinarian. Client agrees to be financially responsible for all fees for tending to emergency/veterinary care and for the time and expense of *Walker Pet Services, LLC*. Client releases *Walker Pet Services, LLC* from any liabilities related to transportation, treatment, and expense of pet(s).
- **Pet Photos:** *Walker Pet Services, LLC* is granted permission by Client to take pictures of Client's pet(s) for sole use by *Walker Pet Services, LLC*.

Kendall Blair

Date

Client

Date